

*Mission:* The Mercer County BHC is a non-profit organization that assists individuals & families experiencing substance abuse, mental illness or developmental challenges through the administration, coordination, & delivery of a service system committed to promoting recovery & improving the quality of life of those served.

*Vision:* The Mercer County Behavioral Health Commission will exemplify leadership, innovation, and excellence with human service delivery in Mercer County and the region.

*Values:* Professionalism, Respect, Teamwork, and Commitment. These are embedded in our daily work and lives. They form the foundation for our relationships with each other and with our diverse stakeholders.

Mercer County Behavioral Health Commission, Inc.  
8406 Sharon-Mercer Road  
Mercer, PA 16137  
www.mercercountybhc.org

Administration, Prevention,  
Case Management  
North Entrance  
724-662-1550 (Office)  
724-662-1557 (Fax)

Central Intake, Evaluation  
BHRS Monitoring  
&  
Crisis Intervention Services  
South Entrance  
724-662-2230 (Office)  
724-662-9292 (Fax)

**24 Hour Crisis Line:  
724-662-2227 or  
888-275-7009, Option #9**

**MERCER COUNTY  
BEHAVIORAL  
HEALTH  
COMMISSION, INC.**

*Crisis*

*Intervention*

*Services*

*~ Together*

*we achieve resolutions  
to life's challenges ~*

The Mercer County Behavioral Health Commission provides assistance to children, adolescents, adults, & families who are in a state of mental health crisis.

## What is a Crisis?

A mental health crisis is identified as an immediate need that creates stress & anxiety due to an uncertain, difficult, or painful situation. Crisis intervention services can be accessed when immediate action needs to be taken in order to avoid the deterioration of the circumstances. Mental health crises that warrant intervention services are typically acute issues of disturbed thoughts, behaviors, mood or relationships.

## What does a Crisis Worker Do?

A crisis worker will assess your situation & aid in providing support, assistance & community referrals. In most situations, the crisis worker will work with you to develop a crisis plan to achieve resolution of the problem(s).

## What type of Crisis Services are Available?

\*The nature of the crisis dictates what type of service will be offered and will be determined by the crisis worker during the initial screening process.

\* **Telephone Crisis:** A crisis worker is available to speak with you by Telephone to discuss your concerns.



\* **Walk In Crisis:** A crisis worker is available to meet with you in our office to discuss your issues in a private setting.



\* **Mobile Crisis:** A crisis worker is available to meet with you in the community or your home.



\* **Delegate Services:** A crisis worker is available to provide assistance to those individuals needing involuntary behavioral health hospitalization.

## What is the Purpose of Crisis Intervention Services?

The purpose of crisis intervention is to provide assistance in promoting emotional well-being and resolution of the immediate stressors to stabilize the situation. A crisis worker will ensure the safety of the individual from self harm and provide for the safety of others.

## How can a Crisis Worker Be Reached?

A crisis worker can be reached by calling **724-662-2227** or **888-275-7009, Option #9**. Crisis intervention services are available 24 hours/day. Other than life threatening circumstances, crisis intervention is a voluntary service, thus individuals or a legal guardian must consent to receive these services.