Case Manager III Advanced Blended Case Manager

OVERALL OBJECTIVE OF JOB

This position is responsible for ensuring that the comprehensive treatment needs of children and adolescents, and their families, referred to, and receiving BHRS are being met. The position provides outreach and education to parents and families of children with complex needs regarding the continuum of behavioral health services, as well as, community and natural resources. The position facilitates, and participates in, the interagency team meeting process. The position actively facilitates coordination of services and care across multiple service providers and systems. The position provides feedback and input to ISPT members to improve quality of services and achieve desired service goals, objectives, and outcomes. The position works collaboratively with parents, families, schools, behavioral health service providers, managed care organizations, and other child serving systems of care to ensure service planning and delivery is well coordinated and planned.

ESSENTIAL FUNCTIONS OF JOB

- 1. Will maintain a caseload of children and adolescents being referred to, or actively receiving, BHRS services who have been identified as having complex needs either through the independent evaluation or the interagency team meeting process.
- 2. Will develop clinical knowledge of the child and/or family's needs through conducting home visits, child and family interviews, and through interfacing with the independent prescriber and other members of the ISPT team.
- 3. Will facilitate and participate in interagency team meetings to promote clinical discussion and identify a full array of appropriate service options to assist the team in determining needed and appropriate service planning.
- 4. Will actively coordinate services with involved behavioral health service providers and other child serving systems of care such as schools, juvenile probation, child welfare, intellectual disability, early intervention, drug and alcohol, etc.
- 5. Will develop relationships with parents/legal guardians and children on their caseload to engage them in the recovery process through outreach and education.

- 6. Will provide ongoing monitoring of service provision and case progress through maintaining contact with children, parents, families, and other members of the ISPT team through the delivery of services.
- 7. Will lead and facilitate the ISPT team, including the child and family, in the development of longitudinal treatment and service planning to ensure continuity of care and appropriate discharge and transition planning.
- 8. Will provide feedback and recommendations to ISPT team members to improve the quality of services being provided and achieve desired long term and short term goals, objectives, and outcomes.
- 9. Will encounter confidential information, is responsible for adhering to all agency confidentiality policies, and must maintain strict consumer confidentiality as defined by state and federal law.
- 10. Will be responsible for entering service activity data into the Susquehanna data system and for maintaining individual productivity and performance standards.
- 11. Will develop and maintain internal and external relationships with key MCBHC program staff, provider agencies, independent prescribers, managed care representatives, school personnel, and other key child serving systems and stakeholders.
- 12. Will advocate for children, adolescents, and families involved in the BHRS complex case coordination program within the provider, managed care, and educational environments.
- 13. Will interface with other advocacy groups and engage such groups as needed to support ISPT service planning goals and objectives.

QUALIFICATIONS: EDUCATION/TRAINING/WORK EXPERIENCE

- A licensed social worker or licensed mental health clinician with at least 3 years clinical experience is preferred.
- A master's degree in a behavioral health or other human service related field with at least 5 years clinical experience in a licensed treatment setting.
- Clinical experience must include behavioral health treatment to children, adolescents, and families.
- Prior training and education in family system treatment and clinical intervention is required.

- Must possess a valid driver's license and/or access to reliable transportation.
- Must possess necessary clearances, i.e.; PA Child Abuse, PA Criminal Record and Federal FBI.
- Must complete and maintain required OMHSAS trainings and certifications to perform BCM functions.

Interested candidates may download the application from this website, pick up or call for an application by contacting the Mercer County BHC office at 724-662-1550.

Excellent wage and fringe benefits offered.

Applications must be received at this office by 4:30 p.m. Friday, March 17, 2017.

ATTN: Karen Myers, HR Mercer County Behavioral Health Commission, Inc. 8406 Sharon-Mercer Road Mercer, PA 16137

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